### Wiegand, Ryan

From: Charles Osteen <charlesosteen@semtribe.com>

Sent: Friday, February 12, 2021 4:28 PM

To: BroadbandUSA

Subject: RE: Reminder: NTIA Tribal Consultation Session starts in 1 Hour

Seminole Tribe - Charles Osteen SR. Network Manager - questions and or areas of concerns to discuss now or later

A properly designed Broadband network is the Key to the present and future success to closing the digital divide!

25 mbps is this per family member or by household? For residential it should be 25mbps per family member

The Differences between Tribal government facilities, residential homes and on Reservation Tribal business bring different challenges

GPON network or DSL network vs Tribe gov network or MPLS vs Tribe business infrastructure

Collaboration tools have challenged our network when roaming between Network-Wi-Fi-LTE and back to home network- Areas challenged are MPLS broadband, number of AP's in and outside of building, LTE coverage and inhome broadband

Issues with one service provider at most of our reservation provide challenges with being underserved with older infrastructure.

LTE - lack of coverage and challenges with access to frequencies to solve our own use cases...

Backhauling broadband in and out of the reservation

Harding option for infrastructure for weather related challenges. i.e. Generators, UPS's bonding and grounding

Training for residents vs tribe gov employee

Spending deadlines is a real challenge!

Grants should allow for:

Designing and planning Implementation to include project phasing - phase 1, phase 2 and so on Operations - training and staffing

Rural vs Urban



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SEMINOLE TRIBE OF FLORIDA

## SemTribe IT Service Portal

The Seminole Tribe of Florida IT Department has launched a new ticketing system called ServiceNow.

The new system provides a user-friendly service portal to report an issue, request equipment, or to ask a question.



From: BroadbandUSA USA < customercare@gotowebinar.com>

Sent: Friday, February 12, 2021 11:58 AM

To: Charles Osteen <charlesosteen@semtribe.com>

Subject: Reminder: NTIA Tribal Consultation Session starts in 1 Hour

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This is a reminder that "NTIA Tribal Consultation Session" will begin in 1 Hour on:

Fri, Feb 12, 2021 1:00 PM - 5:00 PM EST

Add to Calendar: Outlook<sup>®</sup> Calendar | Google Calendar™ | iCal<sup>®</sup>

Please send your questions, comments and feedback to: broadbandusa@ntia.gov

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